

《Return Guide – For International Customers (Europe / USA)》


- **Return Conditions**

- Returns accepted within 14 days of delivery.
- Items must be unused, in original condition and packaging.
- Custom or personalized items are non-refundable.

- **Shipping Address** 

Recipient: [Liu Xinpei]

Address: [China, shanghai shi, changning qu, xianxia xi lu, 888 long, 4 hao 201 lou]

Phone: [+86 13122266447] 


- **Recommended Couriers** 

To help you minimize return shipping costs, we recommend using the following courier services:

- USPS (USA)
- Royal Mail (UK)
- Canada Post
- Australia Post
- PostNL / La Poste / Correos

Please avoid DHL Express, FedEx, UPS, or Aramex, as they often cause customs issues and high fees.

- **Customs Declaration**

 Please declare the package as:

"Returned Merchandise – Handmade Jewelry – Value: \$20"

⚠️ **This value is for customs use only to avoid unnecessary duties and delays.

Your refund will be based on the original purchase amount.**

⚠️ **We do not cover any customs duties or clearance fees during the return.

Packages with incorrect customs declarations may be rejected or delayed. **

- **Refund Policy** 🕒

- Refunds will be processed within 5 working days after we receive and inspect the return.

- You will be notified by email once your refund has been issued.